

FIREWOOD DISCLOSURE

PLEASE READ BEFORE PURCHASING

For all customers purchasing our firewood for delivery or picking up from our yards, we place emphasis on the below information.

Firewood is a natural product.

We source it in bulk quantities direct from the forest mills, this means it does contain traces of bark, mulch and leaves.

All our orders, for pick up or delivery, are loaded with a mechanical loader bucket (0.25m³ or 1m³ sizes) measured as a loose cubic metre accordingly.

We do not hand stack the firewood, this means we have no control over individual pieces, empty spaces or debris picked up in the bucket. Minor variations in how the timber settles during transport are normal and expected.

In both our locations our bins have a concrete base and are not mixed with our other products. This product is also stored outside and subject to the elements.

It is the clients full responsibility to factor in any possible compaction rates or settling of the product.

Due to regular customer complaints on the above issues, as part of our product disclosure, we encourage customers to verify the product in our bins at either store before placing an order.

Kind Regards,

The Lee Rowans Gardenworld Team

THANK YOU FOR YOUR UNDERSTANDING, WE VALUE YOUR BUSINESS